



Shadow Lake Collision Explains What Happens During Hail Damage Repair in Omaha

August 19, 2026

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Shadow Lake Collision has expanded its online hail damage repair information with a three-path consumer framework distinguishing paintless dent repair, conventional body repair, and refinishing or component replacement.

The August 19 update adds a more defined explanation of how repair approaches can differ across hail-damaged areas of the same vehicle. The new material focuses on the condition of the affected panel, existing finish, panel accessibility, and other characteristics evaluated before a repair method is selected.

The framework was developed by Shadow Lake Collision as a consumer-education format. It is not presented as an industry standard or as a method for determining the repair required for a particular vehicle.

Paintless dent repair, commonly known as PDR, represents one of the three paths described in the updated resource. PDR may be considered when the characteristics of a dent allow the affected panel to be reshaped

while retaining the existing painted finish.

Hail can affect exposed areas including hoods, roofs, deck lids, doors, fenders, and quarter panels. Dent characteristics, location, access to the affected area, panel construction, and paint condition can influence whether a paintless repair approach is applicable.

Conventional body repair represents a second potential path. It may be considered when the condition of an affected area does not support PDR or when other panel-repair procedures are required. The updated resource explains this distinction so consumers can understand why similar-looking dents do not necessarily result in identical repair procedures.

The third path addresses automotive refinishing or component replacement. Hail damage can involve the painted finish as well as exterior components such as moldings, trim, mirrors, lamps, and glass. Damage involving those areas may introduce repair considerations beyond reshaping a dent.

The August update also adds context about the role of vehicle-specific repair information when evaluating hail damage.

I-CAR's Repairability Technical Support portal provides collision repair professionals with technical information addressing vehicle construction, repair procedures, and OEM-specific considerations. The resource illustrates the broader industry practice of consulting applicable vehicle information rather than assuming one repair procedure applies across different makes, models, materials, and affected components.

The independent technical resource is available through I-CAR Repairability Technical Support.

Shadow Lake Collision cites I-CAR as an independent source of collision-repair technical information. I-CAR is not presented as an author, sponsor, affiliate, or endorser of the company's consumer resource.

Another addition to the updated resource explains the role of the initial hail damage evaluation. Inspection provides an opportunity to document the location and characteristics of damage across affected exterior surfaces before individual repair procedures are established.

This distinction can be particularly relevant when hail has affected several areas of a vehicle. A hood, roof, door, or fender may present different conditions even when the damage resulted from the same weather event. The applicable repair approach is therefore based on the condition identified for each affected area rather than the presence of hail damage alone.

The revised material consolidates those considerations into the three repair paths so vehicle owners have a

single reference for terminology they may encounter during the evaluation and repair-planning process.

The resource also distinguishes its educational framework from a vehicle-specific repair determination. Inclusion of PDR, conventional body repair, and refinishing or replacement does not indicate that every hail-damaged vehicle will require all three. The procedures applicable to a particular vehicle are determined from the damage identified and relevant repair information.

The August 19 publication expands Shadow Lake Collision's existing consumer information by placing the three approaches together and explaining the conditions that can differentiate one repair path from another. The format is intended to provide context before or during discussions about a hail damage repair plan without asking vehicle owners to diagnose the damage themselves.

The updated hail damage repair resource is available directly through Shadow Lake Collision. Additional information about paintless dent repair is available through the company's website.

About Shadow Lake Collision

Shadow Lake Collision serves Omaha, Papillion, and surrounding Nebraska communities. The company provides hail damage repair, collision repair, auto body repair, paintless dent repair, OEM-certified repair services, and related vehicle restoration services.

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Shadow Lake Collision - Omaha

Shadow Lake Collision has served Omaha and Papillion since 1975 with trusted collision repair and honest service. Family-owned and operated, we're committed to quality workmanship and treating every customer like family.

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