Northwest Plumbing Heating & AC Expands Winter Service Capacity for Furnace and AC Repair

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DAVENPORT, Iowa - March 11, 2026 -
Northwest Plumbing Heating & AC has expanded its technical service capacity to address increased demand for heating system maintenance and repairs as winter approaches the Quad Cities region. The company, which has served the area since 1923, has enhanced its technician training programs and invested in advanced diagnostic equipment to better serve residential customers experiencing heating and cooling system issues.

The expansion comes as the company reports a significant increase in service calls for both furnace repairs and unexpected AC repair needs during seasonal transitions. Many homeowners discover heating system problems during the first cold snap of the season, while others encounter air conditioning issues that went unnoticed at summer's end and require attention before the next cooling season.

"We've seen a pattern where homeowners face multiple system challenges as seasons change, from furnaces that won't start to air conditioning units that need preventative maintenance before winter storage,"

said Bill Durand, Service Manager at Northwest Plumbing Heating & AC. "Our expanded capacity allows us to respond more quickly to these service needs while maintaining our commitment to quality workmanship that has defined our company for over a century."

The company has implemented new training protocols focusing on the latest heating and cooling technologies, including high-efficiency systems, geothermal installations, and smart home integration. Technicians now receive ongoing education on emerging diagnostic techniques and repair methodologies, ensuring they can service all makes and models of heating and cooling equipment.

Beyond heating and cooling services, the company maintains its comprehensive plumbing division, recognizing that winter weather often creates additional challenges for residential plumbing systems. Frozen pipes, water heater failures, and drainage issues frequently coincide with temperature drops, making full-service capability essential for homeowner convenience.

The timing of this expansion aligns with industry data showing increased demand for home comfort services during transitional weather periods. According to recent trade publications, including a news article from the HVAC industry association, service companies that maintain diverse technical capabilities report higher customer satisfaction rates and fewer emergency callbacks.

To make essential repairs and system replacements more accessible, Northwest Plumbing Heating & AC offers multiple financing options through GreenSky and has introduced Service Partner Agreements starting at $99 annually for heating systems and $119.40 for plumbing services. These preventative maintenance programs include annual inspections and eliminate after-hours service charges, providing homeowners with predictable maintenance costs and priority service access.

The company operates from its Davenport location, providing 24-hour emergency service throughout the Quad Cities area. With a team of certified technicians experienced in all aspects of residential heating, cooling, and plumbing systems, the company continues its tradition of professional service that began over a century ago.

Northwest Plumbing Heating & AC specializes in comprehensive home comfort solutions, including furnace repair and installation, air conditioning service, boiler systems, geothermal heating and cooling, drain cleaning, water heater service, and complete plumbing repairs. The company's commitment to technical excellence and customer service has established it as a trusted service provider for generations of Quad Cities residents.

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Northwest Plumbing, Heating & AC

Founded in 1923, Northwest Plumbing, Heating & AC has grown from its humble beginnings to one of the most trusted residential plumbing, heating and cooling providers in the Quad City area and beyond.

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